



The KYC Registry

Extract of the

Wolfsberg Group Correspondent Banking Due Diligence Questionnaire (CBDDQ)

as available on The KYC Registry for:

HSBC BANK (CHILE)

Office type:	Head Office / Subsidiary
BIC:	BLICCLRMXXX
LEI:	549300818FWC2UB73V44
Location:	SANTIAGO, Chile

Entity Information

Legal name HSBC BANK (CHILE)
 Registered address Avenida Isidora Goyenechea 2800
 SANTIAGO
 Chile (CL)
 Trading name HSBC BANK (CHILE)
 Operating address AVENIDA ISIDORA GOYENECHEA 2800 LAS CONDES
 FLOOR 23
 SANTIAGO 2800
 Chile (CL)
 BIC BLICCLRMXXX

1. Legal name in local language Not Applicable
 5. Date of incorporation / establishment 07 Nov 2002
 6. Type of ownership Member Owned/ Mutual
 Privately held
 Publicly traded
 Government or State owned
 Other

6d1. Shareholding entities statement We confirm that the shareholding companies of the entity are as follows and that no other company owns directly and/or indirectly 10 % or more of the entity's shares

6d1. Shareholding entities (threshold 10% mandatory)

6d1. Legal name HSBC Inversiones S.A.
 6d1. Legal name HSBC Latin America Holdings (UK) Limited
 6d1. Legal name HSBC Holdings PLC
 6d1. Legal name HSBC Latin America B.V.
 6d1. Legal name HSBC Latin America Holdings (UK) Limited
 6d1. Legal name HSBC Holdings PLC
 6d1. Legal name HSBC Overseas Holding (UK) Limited
 6d1. Legal name HSBC Holdings PLC
 6d1. % shares diluted 99.999
 6d1. % shares diluted 99.969
 6d1. % shares diluted 99.969
 6d1. % shares diluted 0.0299
 6d1. % shares diluted 0.0299
 6d1. % shares diluted 0.0299
 6d1. % shares diluted 0.001
 6d1. % shares diluted 0.001

6d1. Ultimate Beneficial Owners statement We confirm that no natural person controls or owns directly and/or indirectly 10 % or more of the entity's shares

8. Does the entity, or any of its branches, operate under an offshore banking license (OBL)? **No**
9. Name of primary financial regulator / supervisory authority **Other**
11. Provide the full legal name of the ultimate parent, if different from the entity completing the DDQ **HSBC Holdings plc**
12. Jurisdiction of licensing authority and regulator of ultimate parent **HSBC Group is globally supervised in UK by FCA.**
13. Which of the following business areas are applicable to the entity?
- Retail Banking
 - Private Banking / Wealth Management
 - Commercial Banking**
 - Transactional Banking**
 - Investment Banking
 - Financial Markets Trading**
 - Securities Services / Custody
 - Broker / Dealer
 - Multilateral Development Bank
 - Other**
- 13.1. Other business areas **Corporate/Commercial Banking, Securities Services**
14. Does the Entity have a significant (10% or more) portfolio of non-resident customers or does it derive more than 10% of it's revenue from non-resident customers? (Non-resident means customers primarily resident in different jurisdiction to the location where bank services are provided.) **No**
- 15a. Number of employees **51-200**
- 15b. Total asset size **Greater than \$500 million**
17. Which of the following products and services does the entity offer?
- Private Banking - Domestic
 - Private Banking - International
 - Correspondent Banking
 - Private Banking (domestic & international)
 - Trade Finance
 - Payable Through Accounts
 - Stored Value Instruments
 - Cross Border Bulk Cash Delivery
 - Domestic Bulk Cash Delivery
 - International Cash Letter
 - Remote Deposit Capture
 - Virtual / Digital Currencies
 - Low Price Securities
 - Hold Mail
 - Cross Border Remittances
 - Sponsoring Private ATMs
 - None of the listed products and services**
 - Other**
- 17a4. Does the entity have processes and procedures in place to identify downstream relationships with domestic banks? **Yes**

17a7.	Does the entity have processes and procedures in place to identify downstream relationships with Foreign Banks?	Yes
17a10	Does the entity have processes and procedures in place to identify downstream relationships with MSB / MVTS?	Yes
17n.	Does the entity provide products or services to walk-in customers (non-account holders)?	No
18.	Are all answers provided to this Section "Type of products and services offered" representative of all the legal entity's branches?	Yes
18b.	Additional information / context to the Products and Services offered by the entity	Not applicable
19.	Does the entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components:	
19a.	Appointed Officer with sufficient experience/expertise	Yes
19b.	Cash Reporting	Yes
19c.	Customer Due Diligence (CDD)	Yes
19d.	Enhanced Due Diligence (EDD)	Yes
19e.	Beneficial Ownership	Yes
19f.	Independent Testing	Yes
19g.	Periodic Review	Yes
19h.	Policies & Procedures	Yes
19i.	Risk Assessment	Yes
19j.	Sanctions	Yes
19k.	PEP Screening	Yes
19l.	Adverse Information Screening	Yes
19m.	Suspicious Activity Reporting	Yes
19n.	Training & Education	Yes
19o.	Transaction Monitoring	Yes
20.	How many full time employees are in the Entity's AML, CTF & Sanctions Compliance Department?	Less than 10
21.	Is the entity's AML, CTF & Sanctions policy approved at least annually by the board or equivalent senior management committee?	Yes
22.	Does the Board or equivalent senior management committee receive regular reporting on the status of the AML, CTF & Sanctions programme?	Yes
22.	How often does the Board or senior committee receive AML management information?	Monthly
23.	Does the entity use third parties to carry out any components of its AML, CTF & Sanctions programme?	Yes

23a.	Provide further details	HSBC outsources some activities to third parties, including other HSBC entities, subject to HSBC's FC Policies & Programme eg audit requirements. HSBC will not outsource any Compliance function(s) which are prohibited under local regulations.
24.	Are all answers provided to this Section "AML, CTF & Sanctions programme" representative of all the legal entity's branches?	Yes
24b.	Any additional information regarding AML & Sanctions programme?	https://www.hsbc.com/who-we-are/esg-and-responsible-business/fighting-financial-crime/financial-crime-risk-policies
25.	Has the entity documented policies and procedures consistent with applicable ABC regulations and requirements to (reasonably) prevent, detect and report bribery and corruption?	Yes
26.	Does the entity have an enterprise wide programme that sets minimum ABC standards?	Yes
27.	Has the entity appointed a designated officer or officers with sufficient experience / expertise responsible for coordinating the ABC programme?	Yes
28.	Does the entity have adequate staff with appropriate levels of experience / expertise to implement the ABC programme?	Yes
29.	Is the entity's ABC programme applicable to:	
29.	Joint ventures	Yes
29.	Third parties acting on behalf of the entity	Yes
30.	Does the entity have a global ABC policy that:	
30a.	Prohibits the giving and receiving of bribes? This includes promising, offering, giving, solicitation or receiving of anything of value, directly or indirectly, if improperly intended to influence action or obtain an advantage	Yes
30b.	Includes enhanced requirements regarding interaction with public officials	Yes
30c.	Includes a prohibition against the falsification of books and records (this may be within the ABC policy or any other policy applicable to the Legal Entity)?	Yes
31.	Does the entity have controls in place to monitor the effectiveness of their ABC programme?	Yes
32.	Does the entity's board or senior management committee receive regular Management Information on ABC matters?	Yes
33.	Does the entity perform an Enterprise Wide ABC risk assessment?	Yes
33a.	At which frequency?	12 months
34.	Does the entity have an ABC residual risk rating that is the net result of the controls effectiveness and the inherent risk assessment?	Yes
35.	Does the entity's ABC Enterprise Wide Risk Assessment cover the inherent risk components detailed below:	
35a.	Potential liability created by intermediaries and other third-party providers as appropriate	Yes
35b.	Corruption risks associated with the countries and industries in which the entity does business, directly or through intermediaries	Yes

35c.	Transactions, products or services, including those that involve state-owned or state-controlled entities or public officials	Yes
35d.	Corruption risks associated with gifts and hospitality, hiring/internships, charitable donations and political contributions	Yes
35e.	Changes in business activities that may materially increase the entity's corruption risk	Yes
36.	Does the entity's internal audit function or other independent third party cover ABC policies and procedures?	Yes
37.	Does the entity provide mandatory ABC training to:	
37a.	Board and senior committee management	Yes
37b.	1st Line of Defence	Yes
37c.	2nd Line of Defence	Yes
37d.	3rd Line of Defence	Yes
37e.	3rd parties to which specific compliance activities subject to ABC risk have been outsourced	Not Applicable
37f.	Non-employed workers as appropriate (contractors/consultants)	Yes
38.	Does the entity provide ABC training that is targeted to specific roles, responsibilities and activities?	Yes
39.	Are all answers provided to this Section "Anti Bribery & Corruption" representative of all the legal entity's branches?	Yes
39b.	Any additional information regarding Anti-Bribery & Corruption?	<p>Response to Question "Has the entity been subject to any public, internal or external investigation in the last 5 years which relate to potential violations of applicable ABC laws?": Any publicly-disclosed matters can be found in the relevant corporate filings for the Bank. As a matter of company policy, HSBC does not disclose information about its internal audits, government or regulatory investigations, internal investigations, risk assessments, or other reviews for any matters, corruption-related or otherwise, except as required by law.</p> <p>Additional clarification to Question CBDDQ 39: Group Anti Bribery & Corruption Policy applies as a minimum to all HSBC Group Entities globally. Where local variations exist to comply with local laws and regulations, the applicable HSBC Entity (subsidiary or foreign branch) has published a separate CBDDQ detailing these.</p> <p>https://www.hsbc.com/who-we-are/esg-and-responsible-business/fighting-financial-crime/financial-crime-risk-policies</p>
40.	Has the entity documented policies and procedures consistent with applicable AML, CTF & Sanctions regulations and requirements to reasonably prevent, detect and report:	
40a.	Money laundering?	Yes
40b.	Terrorist financing?	Yes
40c.	Sanctions violations?	Yes
41.	Are the entity's policies and procedures updated at least annually?	Yes
42.	Are the entity's policies and procedures gapped against / compared to:	
42a.	US Standards	Yes

42a1.	Does the entity retain a record of the results?	Yes
42b.	EU Standards?	Yes
42b1.	Does the entity retain a record of the results?	Yes
43.	Does the entity have policies and procedures that:	
43a.	Prohibit the opening and keeping of anonymous and fictitious named accounts	Yes
43b.	Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs	Yes
43c.	Prohibit dealing with other entities that provide banking services to unlicensed banks	Yes
43d.	Prohibit accounts/relationships with shell banks	Yes
43e.	Prohibit dealing with another entity that provides services to shell banks	Yes
43f.	Prohibit opening and keeping of accounts for Section 311 designated entities	Yes
43g.	Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents	Yes
43h.	Assess the risks of relationships with PEPs, including their family and close associates	Yes
43i.	Define escalation processes for financial crime risk issues	Yes
43j.	Define the process, where appropriate, for terminating existing customer relationships due to financial crime risk	Yes
43k.	Specify how potentially suspicious activity identified by employees is to be escalated and investigated	Yes
43l.	Outline the processes regarding screening for sanctions, PEPs and negative media	Yes
43m.	Outline the processes for maintenance of internal "watch lists"	Yes
44.	Has the entity defined a risk tolerance statement or similar document which defines a risk boundary around their business?	Yes
45.	Does the entity have record retention procedures that comply with applicable laws?	Yes
45a.	What is the retention period?	5 years or more
46.	Are all answers provided in this Section "Policies & Procedures" representative of all the legal entity's branches? ...	Yes
46b.	Any additional information regarding Policies & Procedures?	Additional clarification to Question CBDDQ 46: HSBC AML and Sanctions Policies apply globally to HSBC Holdings PLC and its wholly and majority owned or controlled entities. Where local variations exist to comply with local laws and regulations, the applicable HSBC Entity has published a separate CBDDQ detailing these. https://www.hsbc.com/who-we-are/esg-and-responsible-business/fighting-financial-crime/financial-crime-risk-policies
47.	Does the entity's AML & CTF Enterprise Wide Risk Assessment cover the inherent risk components detailed below:	
47a.	Client	Yes
47b.	Product	Yes

47c.	Channel	Yes
47d.	Geography	Yes
48.	Does the entity's AML & CTF Enterprise Wide Risk Assessment cover the controls effectiveness components detailed below:	
48a.	Transaction Monitoring	Yes
48b.	Customer Due Diligence	Yes
48c.	PEP identification	Yes
48d.	Transaction Screening	Yes
48e.	Name Screening against Adverse Media & Negative News	Yes
48f.	Training and Education	Yes
48g.	Governance	Yes
48h.	Management information	Yes
49.	Has the entity's AML & CTF Enterprise Wide Risk Assessment been completed in the last 12 months?	
50.	Does the entity's sanctions Enterprise Wide Risk Assessment cover the inherent risk components detailed below:	
50a.	Client	Yes
50b.	Product	Yes
50c.	Channel	Yes
50d.	Geography	Yes
51.	Does the entity's sanctions Enterprise Wide Risk Assessment cover the controls effectiveness components detailed below:	
51a.	Customer Due Diligence	Yes
51b.	Transaction Screening	Yes
51c.	Name Screening	Yes
51d.	List Management	Yes
51e.	Training and Education	Yes
51f.	Governance	Yes
51g.	Management information	Yes
52.	Has the entity's sanctions Enterprise Wide Risk Assessment been conducted in the last 12 months?	
53.	Are all answers provided to this Section "AML & Sanctions Risk Assessment" representative of all the legal entity's branches?	
53b.	Any additional information regarding AML & Sanctions Risk Assessment?	Additional clarification to Question CBDDQ 53: HSBC AML and Sanctions Policies apply globally to HSBC Holdings PLC and its wholly and majority owned or controlled entities and all HSBC countries are responsible for performing the inherent risk likelihood assessment for all applicable businesses / Assessment Units (AU) that reside in the country - including Affiliates - by responding to a standard questionnaire. Where local variations exist, these are factored in the EWRA methodology through the AUs answers to the Country Specific Risk section, which takes into account any specific risks not factored into the standard questionnaire.

54.	Does the entity verify the identity of the customer?	Yes
55.	Do the entity's policies and procedures set out when CDD must be completed, e.g., at the time of onboarding or within 30 days?	Yes
56.	Which of the following does the entity gather and retain when conducting CDD:	
56a.	Ownership structure	Yes
56b.	Customer identification	Yes
56c.	Expected activity	Yes
56d.	Nature of business/employment	Yes
56e.	Product usage	Yes
56f.	Purpose and nature of relationship	Yes
56g.	Source of funds	Yes
56h.	Source of wealth	Yes
57.	Are each of the following identified:	
57a.	Ultimate Beneficial Ownership	Yes
57a1.	Are ultimate beneficial owners verified	Yes
57b.	Authorised signatories (where applicable)	Yes
57c.	Key controllers	Yes
57d.	Other relevant parties	Yes
57d.	Other type of relevant parties	The type of relevant party identified will depend on the customer type e.g. nominee companies; Settlor; Third Parties; Beneficiaries; Trustees etc.
58.	What is the entity's minimum (lowest) threshold applied to beneficial ownership identification?	10%
59.	Does the due diligence process result in customers receiving a risk classification?	Yes
60.	What factors / criteria are used to determine the customer's risk classification?	Product usage Geography Business type / industry Legal entity type Adverse information Other
61.	Does the entity have a risk based approach to screening customers for adverse media / negative news?	Yes
62.	When is it performed?	At on-boarding KYC renewal Trigger event
63.	What is the method used by the entity to screen for adverse media / negative news?	Automated Manual
64.	Does the entity have a risk based approach to screening customers and connected parties to determine whether they are PEPs, or are controlled by, PEPs?	Yes

65.	When is it performed?	At on-boarding KYC renewal Trigger event
66.	What is the method used by the entity to screen PEPs?	Automated Manual
67.	Does the entity have policies, procedures and processes to review and escalate potential matches from screening customers and connected parties to determine whether they are PEPs, or controlled by PEPs?	Yes
68.	Does the entity have a process to review and update customer information based on:	
68a.	KYC renewal	Yes
68b.	Trigger Event	Yes
69.	Does the entity maintain and report metrics on current and past periodic or trigger event due diligence reviews?	Yes
70.	From the list below, which categories of customers or industries are subject to Enhanced Due Diligence (EDD) and/or are restricted, or prohibited by the entity's FCC programme?	
70a.	Non-account customers	EDD & restricted on a risk based approach
71.	Which restriction is applied?	HSBC does not provide services to non-customers, unless required by local law or regulators. In those instances, we have processes to implement appropriate AML controls, e.g. Identification and Verification, screening.
70b.	Non-resident customers	EDD on a risk based approach
70c.	Shell banks	Prohibited
70d.	MVTS / MSB customers	EDD & restricted on a risk based approach
71.	Which restriction is applied?	Dependent on risk involved and subject to enhanced approval process.
70e.	PEPs	EDD on a risk based approach
70f.	PEP related	EDD on a risk based approach
70g.	PEP Close Associate	EDD on a risk based approach
70h.	Correspondent Banks	EDD on a risk based approach
70h1.	Does the EDD assessment contain the elements as set out in the Wolfsberg Correspondent Banking Principles 2014?	Yes
70i.	Arms, defense, military	EDD & restricted on a risk based approach
71.	Which restriction is applied?	Additional high risk customer classification and due diligence, increased monitoring, customer selection and approval process. https://www.hsbc.com/who-we-are/our-climate-strategy/sustainability-risk
70j.	Atomic power	EDD & restricted on a risk based approach
71.	Which restriction is applied?	Restricted if related to HSBC Energy Policy which is inconsistent with the International Atomic Energy Agency standards, https://www.hsbc.com/who-we-are/our-climate-strategy/sustainability-risk
70k.	Extractive industries	EDD & restricted on a risk based approach

71.	Which restriction is applied?	Additional high risk customer classification and due diligence, increased monitoring, customer selection and approval process. https://www.hsbc.com/who-we-are/our-climate-strategy/sustainability-risk
70l.	Precious metals and stones	EDD on a risk based approach
70m.	Unregulated charities	EDD & restricted on a risk based approach
71.	Which restriction is applied?	Unregulated Charities are only permitted from jurisdictions where regulation is not required. EDD is conducted on Charitable Organisations on a risk based approach.
70n.	Regulated charities	EDD on a risk based approach
70o.	Red light business / Adult entertainment	EDD on a risk based approach
70p.	Non-Government Organisations	EDD on a risk based approach
70q.	Virtual currencies	EDD & restricted on a risk based approach
71.	Which restriction is applied?	Customer must be equivalently regulated from an AML perspective, additional high risk customer classification and due diligence, increased monitoring, customer selection and approval process.
70r.	Marijuana	EDD & restricted on a risk based approach
71.	Which restriction is applied?	Providing products and services is dependent upon a number of factors including but not limited to: the country's laws and regulations and the flow of funds.
70s.	Embassies / Consulates	EDD & restricted on a risk based approach
71.	Which restriction is applied?	For certain Embassy Relationships, additional high risk customer classification and increased monitoring and approval process applies.
70t.	Gambling	EDD & restricted on a risk based approach
71.	Which restriction is applied?	Additional high risk customer classification and due diligence, increased monitoring, customer selection and approval process.
70u.	Payment Service Provider	EDD & restricted on a risk based approach
71.	Which restriction is applied?	Dependent on type of PSP, its business profile and risk. All are subject to enhanced approval process.
70v.	Are there other categories of customers or industries subject to EDD, restricted and/or prohibited by the AML programme? ...	Yes - Entities or individuals that pose significant reputational risk to HSBC.
72.	Does the entity perform an additional control or quality review on clients subject to EDD?	Yes
73.	Are all answers provided to this Section "KYC, CDD and EDD" representative of all the legal entity's branches?	Yes
73b.	Any additional information regarding KYC, CDD and EDD (Part III)?	Additional clarification to Question CBDDQ 73: HSBC AML and Sanctions Policies apply globally to HSBC Holdings PLC and its wholly and majority owned or controlled entities. Where local variations exist to comply with local laws and regulations, the applicable HSBC Entity has published a separate CBDDQ detailing these. https://www.hsbc.com/who-we-are/esg-and-responsible-business/fighting-financial-crime/financial-crime-risk-policies

74.	Does the entity have risk based policies, procedures and monitoring processes for the identification and reporting of suspicious activity?	Yes
75.	What is the method used by the entity to monitor transactions for suspicious activities?	Automated Manual
76.	What type of transactions are monitored manually?	Manual TM is done where it is deemed appropriate considering the size and nature of the business. All large business areas will use Automated TM, with select small markets for certain lines of business may rely on manual monitoring in the form of exception reports or manual Red Flag processes.
77.	Does the entity have regulatory requirements to report suspicious transactions?	Yes
77a.	Does the entity have policies, procedures and processes to comply with suspicious transaction reporting requirements?	Yes
77.	Does the entity have regulatory requirements to report currency transactions? (CBDDQ v1.2 & FCCQ v1.0)	No
78.	Does the entity have policies, procedures and processes to review and escalate matters arising from the monitoring of customer transactions and activity?	Yes
79.	Are all answers provided to this Section "Monitoring & Reporting" representative of all the legal entity's branches?	Yes
79b.	Any additional information regarding Monitoring & Reporting? ..	Additional clarification to Question CBDDQ 79: HSBC AML and Sanctions Policies apply globally to HSBC Holdings PLC and its wholly and majority owned or controlled entities. Where local variations exist to comply with local laws and regulations, the applicable HSBC Entity has published a separate CBDDQ detailing these. https://www.hsbc.com/who-we-are/esg-and-responsible-business/fighting-financial-crime/financial-crime-risk-policies
80.	Does the entity adhere to the Wolfsberg Group Payment Transparency Standards?	Yes
81.	Does the entity have policies, procedures and processes to (reasonably) comply with and have controls in place to ensure compliance with:	
81a.	FATF Recommendation 16	Yes
81b.	Local Regulations	Yes
81b1.	Which regulation	Ley 19.913, Recopilación Actualizada de Normas 1-14 (Comisión de Mercado Financiero)
82.	Does the entity have processes in place to respond to Request for Information (RFIs) from other entities in a timely manner? ...	Yes
83.	Does the entity have controls to support the inclusion of required and accurate originator information in international payment messages?	Yes
84.	Does the entity have controls to support the inclusion of required beneficiary in international payment messages?	Yes
85.	Are all answers provided to this Section "Payment Transparency" representative of all the legal entity's branches?	Yes

- 85b. Any additional information regarding Payment Transparency? .. Additional clarification to Question CBDDQ 85: HSBC AML and Sanctions Policies apply globally to HSBC Holdings PLC and its wholly and majority owned or controlled entities. Where local variations exist to comply with local laws and regulations, the applicable HSBC Entity has published a separate CBDDQ detailing these.
<https://www.hsbc.com/who-we-are/esg-and-responsible-business/fighting-financial-crime/financial-crime-risk-policies>
86. Does the entity have a Sanctions Policy approved by management regarding compliance with sanctions law applicable to the entity, including with respect its business conducted with, or through accounts held at foreign financial institutions? **Yes**
87. Does the entity have policies, procedures, or other controls reasonably designed to prevent the use of another entity's accounts or services in a manner causing the other entity to violate sanctions prohibitions applicable to the other entity (including prohibitions within the other entity's local jurisdiction)? **Yes**
88. Does the entity have policies , procedures or other controls reasonably designed to prohibit and/or detect actions taken to evade applicable sanctions prohibitions, such as stripping, or the resubmission and/or masking, of sanctions relevant information in cross border transactions? **Yes**
89. Does the entity screen its customers, including beneficial ownership information collected by the entity, during onboarding and regularly thereafter against Sanctions Lists? **Yes**
90. What is the method used by the entity for the sanctions screening process? **Automated**
Both
Manual
91. Does the entity screen all sanctions relevant data, including at a minimum, entity and location information, contained in cross border transactions against Sanctions Lists? **Yes**
92. What is the method used by the entity for the sanctions screening process? **Automated**
Manual
93. What are the sanctions lists used by the entity in its sanctions screening processes?
- 93a. Consolidated United Nations Security Council Sanctions List (UN) **Not used**
Used for filtering transactional data (MT fields)
Used for screening customers and beneficial owners (i.e. reference data)
Used for screening customers and beneficial owners and for filtering transactional data
- 93b. United States Department of the Treasury's Office of Foreign Assets Control (OFAC) **Not used**
Used for filtering transactional data (MT fields)
Used for screening customers and beneficial owners (i.e. reference data)
Used for screening customers and beneficial owners and for filtering transactional data

- 93c. Office of Financial Sanctions Implementation HMT (OFSI) Not used
 Used for filtering transactional data (MT fields)
 Used for screening customers and beneficial owners (i.e. reference data)
 Used for screening customers and beneficial owners and for filtering transactional data
- 93d. European Union Consolidated List (EU) Not used
 Used for filtering transactional data (MT fields)
 Used for screening customers and beneficial owners (i.e. reference data)
 Used for screening customers and beneficial owners and for filtering transactional data
- 93e. Lists maintained by other G7 member countries Not used
 Used for filtering transactional data (MT fields)
 Used for screening customers and beneficial owners (i.e. reference data)
 Used for screening customers and beneficial owners and for filtering transactional data
- 93f. Any other sanctions list used by the entity in its sanctions screening process Screening customers and transactions globally against the sanctions lists issued by the UN, OFAC, EU, the United Kingdom and Hong Kong.
 Lists issued by G7 countries screened only in the applicable jurisdiction.
 Screening locally against other sanctions lists that apply to HSBC's operations in a particular jurisdiction.
95. When regulatory authorities make updates to their Sanctions list, how many business days before the Entity updates their active manual and/or automated screening systems against:
- 95a. Customer Data Same day to 2 business days
- 95b. Transactions Same day to 2 business days
96. Does the entity have a physical presence (e.g. branches, subsidiaries, or representative offices) located in countries/regions against which UN, OFAC, OFSI, EU and G7 member countries have enacted comprehensive jurisdiction-based Sanctions? No
97. Are all answers provided to this Section "Sanctions" representative of all the legal entity's branches? Yes

97b. Any additional information regarding Sanctions? Additional clarification to Question CBDDQ 90: There are a small number of instances where manual screening of Customers is undertaken (subject to governance being in place (e.g. Dispensation or Country Sanctions Policy)) but generally screening is undertaken at on-boarding and periodically using an automated solution.

Additional clarification to Question ” Does the entity screen its customers, including beneficial ownership information collected by the entity, during onboarding and regularly thereafter against Sanctions Lists? How often are customers screened?”: Ongoing and daily screening on Customers and Connected parties is performed on delta changes.

Additional clarification to Question CBDDQ 92: There are a small number of instances where manual screening of Transactions is undertaken (subject to governance being in place (e.g. Dispensation or Country Sanctions Policy)) but generally screening is undertaken using an automated solution.

Additional clarification to Question CBDDQ 93e: Lists issued by relevant competent authorities in the UK (e.g. HMT’s OFSI) and the US (e.g. OFAC) are screened against customers and transactions globally. Lists issued by the relevant competent authorities in the remaining G7 countries (Japan, Canada, France, Italy and Germany) are screened only in the applicable jurisdictions.”

Additional clarification to Question CBDDQ 97 : HSBC AML and Sanctions Policies apply globally to HSBC Holdings PLC and its wholly and majority owned or controlled entities. Where local variations exist to comply with local laws and regulations, the applicable HSBC Entity has published a separate CBDDQ detailing these.

<https://www.hsbc.com/who-we-are/esg-and-responsible-business/fighting-financial-crime/financial-crime-risk-policies>

- 98. Does the entity provide mandatory training, which includes:
- 98a. Identification and reporting of transactions to government authorities **Yes**
- 98b. Examples of different forms of money laundering, terrorist financing and sanctions violations relevant for the types of products and services offered **Yes**
- 98c. Internal policies for controlling money laundering, terrorist financing and sanctions violations **Yes**
- 98d. New issues that occur in the market, e.g.. significant regulatory actions or new regulations **Yes**
- 98e. Conduct and Culture **Yes**
- 99. Is the above mandatory training provided to:
- 99a. Board and senior committee management **Yes**
- 99b. 1st Line of Defence **Yes**
- 99c. 2nd Line of Defence **Yes**



99d.	3rd Line of Defence	Yes
99e.	3rd parties to which specific Financial Crime Compliance activities have been outsourced	Yes
99f.	Non-employed workers (contractors/consultants)	Yes
100.	Does the entity provide AML, CTF & Sanctions & training that is targeted to specific roles, responsibilities and high risk products, services and activities?	Yes
101.	Does the entity provide customised training for AML, CTF & Sanctions staff?	Yes
102.	Are all answers provided to this Section "Training & Education" representative of all the legal entity's branches?	Yes
102b.	Any additional information regarding Training & Education?	<p>Response to "Frequency" in Question "AML, CTF & Sanctions & training that is targeted to specific roles, responsibilities and high risk products, services and activities" (CBDDQ 100): Compliance Staff in High Risk Roles (HRR) are identified to complete the Financial Crime Risk Curriculum High Risk Role Learning for Financial Crime Risk Stewards, Financial Crime Investigators and Sanctions Officers on an annual basis. This learning is delivered on a 2-year cycle: in 'year 1' all in-scope staff complete both e-learning & post course assessment and a 2-3 hour classroom session and in 'year 2' all in-scope staff will complete an eLearning and post course assessment.</p> <p>Additional clarification to Question CBDDQ 102: HSBC AML and Sanctions Policies apply globally to HSBC Holdings PLC and its wholly and majority owned or controlled entities. Where local variations exist to comply with local laws and regulations, the applicable HSBC Entity has published a separate CBDDQ detailing these.</p> <p>https://www.hsbc.com/who-we-are/esg-and-responsible-business/fighting-financial-crime/financial-crime-risk-policies</p>
103.	Are the entity's KYC processes and documents subject to quality assurance testing?	Yes
104.	Does the entity have a programme wide risk based Compliance Testing process (separate to the independent Audit function)?	Yes
105.	Are all answers provided to this Section "Quality Assurance / Compliance Testing" representative of all the legal entity's branches?	Yes
105b.	Any additional information regarding Quality Assurance / Compliance Testing?	<p>Additional clarification to Question CBDDQ 105: HSBC AML and Sanctions Policies apply globally to HSBC Holdings PLC and its wholly and majority owned or controlled entities. Where local variations exist to comply with local laws and regulations, the applicable HSBC Entity has published a separate CBDDQ detailing these.</p> <p>https://www.hsbc.com/who-we-are/esg-and-responsible-business/fighting-financial-crime/financial-crime-risk-policies</p>

106. In addition to inspections by the government supervisors / regulators, does the entity have an internal audit function, a testing function or other independent third party, or both, that assesses FCC AML, CTF and Sanctions policies and practices on a regular basis? **Yes**
107. How often is the entity audited on its AML, CTF & Sanctions programme by the following:
- 107a. Internal Audit Department **Component based reviews**
- 107b. External Third Party **Component based reviews**
108. Does the internal audit function or other independent third party cover the following areas:
- 108a. AML, CTF & Sanctions policy and procedures **Yes**
- 108b. KYC/CDD/EDD and underlying methodologies **Yes**
- 108c. Transaction Monitoring **Yes**
- 108d. Transaction Screening including for Sanctions **Yes**
- 108e. Name Screening & List Management **Yes**
- 108f. Training & Education **Yes**
- 108g. Technology **Yes**
- 108h. Governance **Yes**
- 108i. Reporting/Metrics & Management Information **Yes**
- 108j. Suspicious Activity Filing **Yes**
- 108k. Enterprise Wide Risk Assessment **Yes**
- 108l. Other area **N/A**
109. Are adverse findings from internal & external audit tracked to completion and assessed for adequacy and completeness? **Yes**
110. Are all answers provided to this section "Audit" representative of all the legal entity's branches? **Yes**
- 110b. Any additional information regarding Audit? **Additional clarification to Question CBDDQ 110: HSBC AML and Sanctions Policies apply globally to HSBC Holdings PLC and its wholly and majority owned or controlled entities. Where local variations exist to comply with local laws and regulations, the applicable HSBC Entity has published a separate CBDDQ detailing these. <https://www.hsbc.com/who-we-are/esg-and-responsible-business/fighting-financial-crime/financial-crime-risk-policies>**

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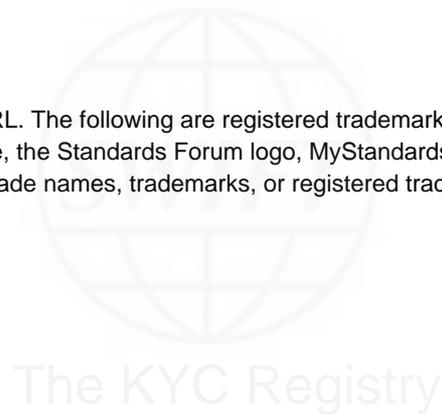
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Declaration Statement

Wolfsberg Group Correspondent Banking Due Diligence Questionnaire 2020 (CBDDQ V1.3)

Declaration Statement (To be signed by Global Head of Correspondent Banking or equivalent position holder AND Group Money Laundering Prevention Officer, Global Head of Anti- Money Laundering, Chief Compliance Officer, Global Head of Financial Crimes Compliance OR equivalent)

HSBC Bank (Chile) S.A (Financial Institution name) is fully committed to the fight against financial crime and makes every effort to remain in full compliance with all applicable financial crime laws, regulations and standards in all of the jurisdictions in which it does business and holds accounts.

The Financial Institution understands the critical importance of having effective and sustainable controls to combat financial crime in order to protect its reputation and to meet its legal and regulatory obligations.

The Financial Institution recognises the importance of transparency regarding parties to transactions in international payments and has adopted/is committed to adopting these standards.

The Financial Institution further certifies it complies with / is working to comply with the Wolfsberg Correspondent Banking Principles and the Wolfsberg Trade Finance Principles. The information provided in thisWolfsberg CBDDQ will be kept current and will be updated no less frequently than on an annual basis.

The Financial Institution commits to file accurate supplemental information on a timely basis.

I, Monica Duwe (Global Head of Correspondent Banking or equivalent), certify that I have read and understood this declaration, that the answers provided in this Wolfsberg CBDDQ are complete and correct to my honest belief, and that I am authorised to execute this declaration on behalf of the Financial Institution.

I, Matias Romano (MLRO or equivalent), certify that I have read and understood this declaration, that the answers provided in this Wolfsberg CBDDQ are complete and correct to my honest belief, and that I am authorised to execute this declaration on behalf of the Financial Institution.

July 8th 2021 (Signature & Date)

July 8th 2021 (Signature & Date)